

# BECOMING A QUALIFIED NDC CHANNEL

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## What Does It Take To Become A Qualified NDC Channel?

- Becoming a Qualified NDC Channel starts with an IATA NDC Level 3 integration with American's NDC Connection.
  - This means integrating at 17.2 PADIS approved IATA NDC Schema (or newer versions when they are released by IATA every 6 months).
  - American's NDC Connection supports three prior NDC API versions.
  - All supported NDC API versions will be eligible for 'Qualified NDC Channel' status.
- Shop, book, ticket, and post-service American's NDC content.
- Code to and be capable of selling paid seats.
- Display, sell, and service American's content via NDC at the same levels as you do for American in non-NDC content sources.

SPRK is an American provided web GUI that is a Qualified NDC Channel with American's full NDC capabilities.

For travel agencies and technology aggregators currently integrated with American's NDC Connection at an IATA Schema prior to version 17.2 that meet all other requirements above:

- American will grant Qualified NDC Channel status and allow until December 2020 to upgrade from current NDC schema to a Qualified NDC Channel IATA NDC Schema (17.2 or higher).

## American's NDC Program Expectations

- NDC provides the ability to better merchandise airlines' expanding product lines and to improve the customer's travel experience.
- American will share best practices for selling American's fare and ancillary products as well as enhanced functionality.
- American expects that travel agencies will use NDC content to better sell American's products and services and improve the customer experience.